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[www.northernairplumbing.com](http://www.northernairplumbing.com)

Owning a [Northern Air HVAC Maintenance Agreement](#) means we'll automatically schedule and perform your furnace and air conditioner Precision Tune-Ups when they're needed most, before the peak energy usage seasons. Pre-scheduling HVAC maintenance tune-ups helps ensure you save the most money on your energy bills during peak usage, and we make it easy. [Take a look at what's included in our Precision Tune-Up:](#)

- ✓ **Instant 10% discount** on heating and air conditioner parts! You save money automatically, every day.
- ✓ **Priority Scheduling.** Schedule service at convenient times unavailable to the public, such as evenings and weekends. Your convenience comes first.
- ✓ **33-Point Inspection\*** to insure your equipment is squeaky clean and operating at the highest efficiency possible.

**Here is a list of our 33-Point inspection:**

- |                                   |  |     |
|-----------------------------------|--|-----|
| 1) Thermostat Calibration         | 2) Air Filter (Replacement)                  |     |
| 3) Blower Components              | 4) Correct Airflow                           |     |
| 5) Electrical Connections         | 5) Proper System Operation                   |     |
| 6) Proper Equipment Clearance     | 7) Equipment Condition                       |     |
| 8) Condenser                      | 9) Clean Clearance Area Around A/C Unit      |     |
| 10) Safety Controls               | 11) Starting Capabilities                    |     |
| 12) Check All Fittings For Leaks  | 13) Heat Exchanger                           |     |
| 14) Ignition Assembly             | 15) Burner Assembly                          |     |
| 16) Check Venting                 | 17) Combustion Air                           |     |
| 18) Gas Pressure                  | 19) Gas Piping                               |     |
| 20) Flame Rod Cleaning            | 21) Check Thermostat Calibration             |     |
| 22) Monitor Refrigerant Pressure  | 23) Test A/C & Furnace Start-up              |     |
| 24) Measure Volts and Amps        | 25) Lubricate All Moving Parts               | 26) |
| Clean Condensate Drain            | 27) Inspect Evaporator Coil                  | 28) |
| Change Batteries In Thermostat(s) | 29) Inspect Plenum Heater Electrical & Coils |     |
| 30) Monitor Heat Pump Operation   | 31) Clean Venmar-VanEE Filters               |     |
| 32) Check Venmar-VanEE Dampers    | 33) Check All Air Registers For Air Blockage |     |

### **Gold Maintenance Plan - \$300.00 (Per Calendar Year)**

**Inspection Covers:** Furnace/Boiler – Outdoor A/C Unit – Heat Pump – Plenum & Plenum Heater – Venmar/VanEE

Our technician will schedule a visit in May or June to service A/C unit, change furnace filters and complete the first phase of the 33-point inspection. In August, September or October we will complete the second phase of the 33-point inspection by cleaning your furnace/boiler changing all filters, shutdown and winterize the A/C unit, clean VanEE filters and dampers. The technician will also change batteries in all thermostats.

### **Silver Maintenance Plan – \$200.00 (Per Calendar Year)**

**Inspection covers:** Furnace – A/C Unit - Plenum & Plenum Heater

Our Technician will Schedule a visit in May or June to start-up, inspect the outdoor A/C unit, and change all filters to begin phase one of the Silver Plan's, 33-point inspection. In August, September or October we will complete the phase two of the Silver plan to service and clean the Furnace, Plenum and Plenum Heater. Also, complete shutdown and winterization of the A/C unit. The technician will also change batteries in all Thermostats

### **Bronze Maintenance Plan - \$100.00 (Per Calendar Year)**

**Inspection Covers:** Furnace/Boiler

Our technician will schedule a service in August, September or October to clean your furnace or boiler and change all filters. Batteries in all thermostats will be changed.

**We cannot guarantee your furnace, A/C or other heating products will never fail or need replacement parts, but with regular maintenance and service, many of the most common no-heat and product failure issues can be avoided. Today's heating and cooling products are much more complex compared to past models and greatly benefit from regular preventative maintenance and it also extends the life of the product.**

*\*The 33-Point inspection is for the Gold Plan. The Silver and Bronze plans offer much of the 33-point inspection less the Venmar/VanEE and Heat Pump inspection. Also, less the plenum heater inspection for the Bronze Plan.*

***Note:** Priority Scheduling may be waived if Northern Air Plumbing and Heating is called to a severe emergency "No Heat" or extreme plumbing issue at the same time we are en route to the **Northern Air Maintenance Agreement** holder's residence.*

If you want to purchase a [Northern Air HVAC Maintenance Agreement](#) for one (1) calendar year, please fill out and detach the lower portion of this page and mail in with your payment. If you mail a check, we will mail you a slip to confirm receipt of your payment. We also take credit cards, call us today at (218)927-6828 to process your credit card payment!

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Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Cabin Address: \_\_\_\_\_

Phone: (Home) \_\_\_\_\_

(Cell) \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Would you like to receive our newsletter via e-mail? Yes \_\_\_\_\_ No \_\_\_\_\_

Have you visited our website *[northernairplumbing.com](http://northernairplumbing.com)*? Yes \_\_\_\_\_ No \_\_\_\_\_

### **Which Plan?**

**GOLD**  
**\$300.00**

**SILVER**  
**\$200.00**

**BRONZE**  
**\$100.00**

Notes: \_\_\_\_\_

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Dear Valued Customer,

We would like to know how your experience with Northern Air was. Please write, call, or email us with any positive OR negative feedback. We work hard every day to continue to meet our customer needs and improve our services. If there is an area that you believe we need to improve in our service process, please do not hesitate to contact us directly. If you prefer, you can also leave a review on Facebook.

Thank you for your time,

Erin Rom and Michelle Hanson- Customer Relations Management

Comments: \_\_\_\_\_  
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